How to Order Brother Printer Ink

Running out of ink or using the wrong cartridge causes delays and poor print quality. Learn how to order the correct Brother printer ink for smooth, trouble-free printing at home or in the office.

CHAPTER 1

Ordering Your Ink Cartridge

01

Visit Brother Website

Go to brother-usa.com, click Supplies, then Printers, and select Shop Ink & Toner.

02

Search Your Model

Enter your printer model number in the search bar to find compatible cartridges.

03

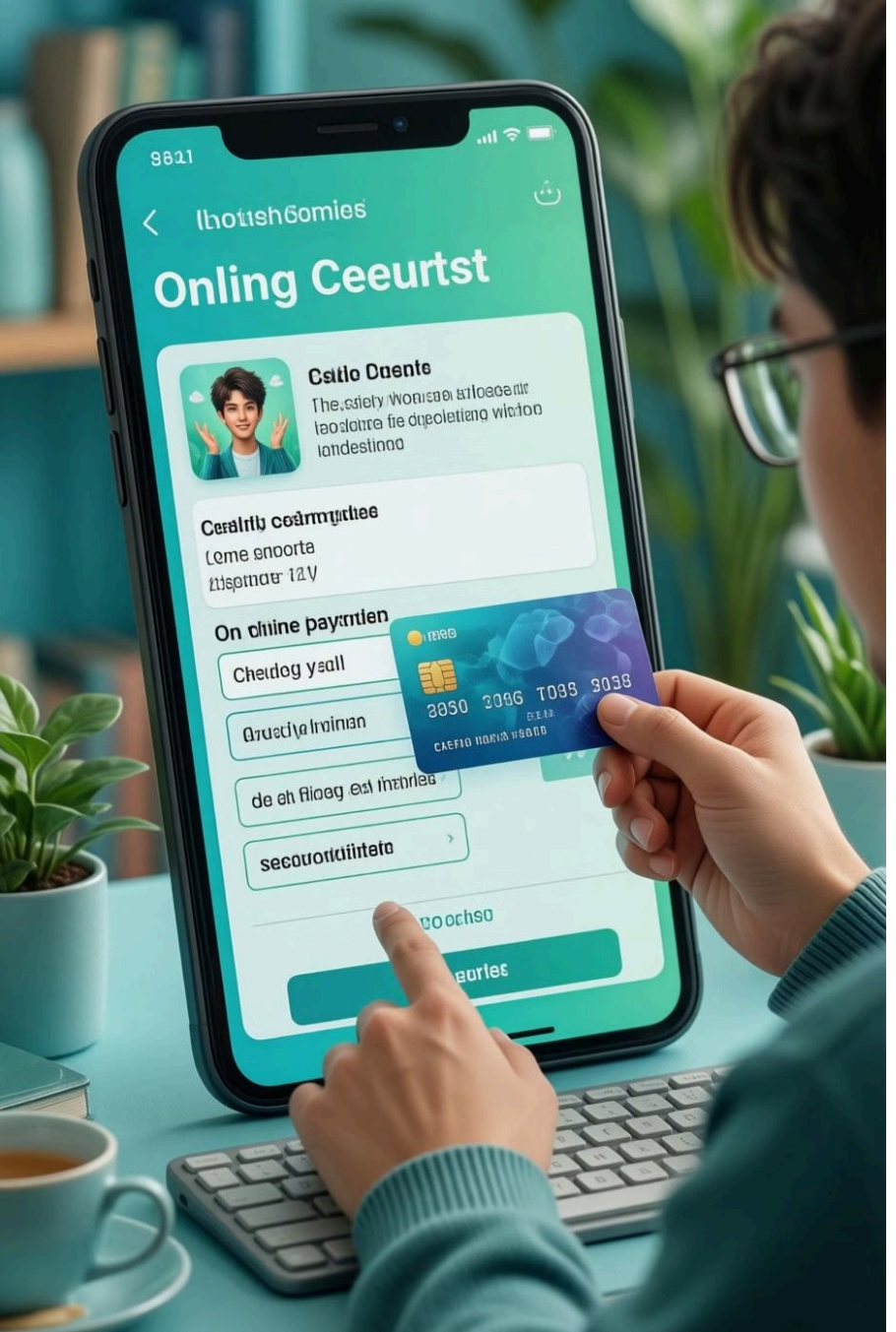
Select Cartridge Type

Choose between standard or high-yield cartridges based on your printing frequency and budget.

04

Add to Cart

Click Add to Cart, review your order, apply coupon codes if available, then proceed to checkout.



Complete Your Purchase

Shipping & Delivery

Fill in your name, email, phone number, and shipping address. Choose from standard shipping, faster shipping, or next business day delivery options.

Shipping charges vary based on your selected method and delivery distance.

Payment & Confirmation

Enter billing details including card number, expiration date, and CVV, or use your PayPal account.

After placing your order, you'll receive a confirmation email with your order number and tracking information.

CHAPTER 2

Installing Your Ink Cartridge

Prepare Printer

Turn on your printer and open the ink cartridge cover from the front. Lift the scanner cover if needed for full access.

Unpack Cartridge

Remove the new cartridge from its box. Turn the green lever on the orange protective part until it clicks, then remove the orange packing.

Install Cartridge

Match the cartridge color with the label inside. Slide it in the direction shown and push until it clicks. Press where it says "PUSH" to lock.

Complete the Setup

Ink Preparation

The printer prepares the ink system. Wait patiently and do not turn off the printer during this process.

Load Paper

When prompted, place paper in the tray and press OK to continue.

Test Print

The printer prints a test page. Check color blocks. Select Yes if clear, or No to troubleshoot.

⚠ CHAPTER 3

Troubleshooting Common Issues

If you face problems during setup, these solutions can help resolve the most common installation issues quickly.

1

Cannot Detect Error

Remove and reinstall the cartridge, ensuring it fully fits in the slot. Restart the printer after reinstalling.

2

Protective Seal Issue

Check for tape, plastic strips, or orange caps. Remove all packaging before reinstalling the cartridge.

3

Incorrect Seating

Push the cartridge until you hear or feel a click, confirming it's locked in place properly.

Additional Troubleshooting

- ## Dirty or Damaged Contacts

  Wipe the contact area with a soft, dry cloth. Hold the cartridge only by the sides when reinstalling.

- ## Wrong Color Slot

  Match the cartridge color with the color label inside the printer, then reinstall in the correct slot.

- ## Need More Help?

  Visit connectprintertowifi.com/contact-us for guidance from trained printer experts.

Important Safety Tips

Critical Reminder: Never shake the cartridge or touch the metal or ink area, as this can cause printing problems. Use side finger grips when opening and closing covers to keep your hands safe.

Handle with Care

Hold cartridges by the sides only to avoid damaging sensitive components.

Keep Orange Piece

Store the orange packing inside the printer for future use if you need to move the machine.

Don't Power Off

Never turn off the printer during ink preparation to avoid system errors.

Frequently Asked Questions

What if my cartridge is leaking?

Stop printing, unplug the printer, remove the leaking cartridge, wipe spilled ink with a lint-free cloth, clean contacts with alcohol, and reinstall or replace if needed.

Why isn't my printer recognizing the new cartridge?

Check if it's installed properly, remove protective seals, verify compatibility with your printer model, or clean dirty contacts. Reinstalling or restarting can help.

Can I use third-party ink cartridges?

Yes, third-party cartridges work, but genuine Brother ink is safer for better print quality, improved performance, and fewer printer issues.

Keep Your Printer Running Smoothly

Ordering the correct Brother printer ink and installing it properly ensures consistent print quality and reliable performance. Follow these steps for trouble-free printing every time.

Order Smart

Choose the right cartridge type based on your printing needs and frequency.

Install Carefully

Take your time during setup to avoid leaks, errors, or quality issues.

Get Support

Visit connectprintertowifi.com for expert help with any printer concerns.